Temporary Event Notice

Reference	LBH1680095869462		
Title	Mr		
First name	Maulik		
Last name	Valand		
Do you have a previous title, first name or last name	NO		
Address			
City or town			
County			
Postcode			
Would you like to use an alternative address for correspondence	YES		
Alternative address			
Address	Kho Kho 101-103 High Street		
Postcode	HA4 8JN		
Date of birth			
Place of birth			
National Insurance number			
Telephone			
Email address			
Premises			
Premises business name	кно кно		
Premises property name	кно кно		
Premises property number	101-103		
Street	High Street		
Town	Ruislip		
County	Middlesex		
Postcode	HA4 8JN		
Does a premises licence or club premises certificate have effect in relation to the premises (or any part of the premises)?	YES		
Licence / Certificate Details			
Premises licence number	LBHIL 009244		
Please describe the nature of the premises	Bar Restaurant in a parade of shops in the high street		
Event			

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Please describe the nature of the event	Coronation celebrations. also test the improvements made at the premises to restrict sound leakage,	
Please state the licensable activities that you intend to carry on at the premises	regulated_entertainment,late_night_refreshment	
How many days is your event?	2	
From - To	06/05/2023 - 07/05/2023	
Start	23:mm	
Finish	01:30	
Maximum number of people at any one time that you intend to allow to be present at the premises during the times when you intend to carry on licensable activities, including any staff, organisers or performers	200	
If the licensable activities will include the supply of alcohol, please state whether the supplies will be for consumption on or off the premises, or both	on_premises	
Please state if the licensable activities will include the provision of relevant entertainment. If so, please state the times during the event period that you propose to provide relevant entertainment (defined as any live display of nudity)	YES	
Relevant Entertainment		
Start	23:00	
Finish	01:30	
Entertainment details	DJ, no adult entertainment	
Personal Licence		
Do you currently hold a valid personal licence?	YES	
Issuing licensing authority	Newham Council	
Licence number	22/05143/LAPER	
Date of issue	30/11/2022	
Date of Expiry	20/05/2024	
Further relevant details	none	
Have you previously given a temporary event notice in respect of any premises for events falling in the same calendar year as the event for which you are now giving this temporary event notice?	NO	
Has any associate of yours given a temporary event notice for an event in the same calendar year as the event for which you are now giving a temporary event notice?	NO	
Has any associate of yours already given a temporary event notice for the same premises in which the event period	Neither	

Has any person with whom you are in business carrying on licensable activities given a temporary event notice for an event in the same calendar year as the event for which you are now giving a temporary event notice?	NO			
Has any person with whom you are in business carrying on licensable activities already given a temporary event notice for the same premises in which the event period	Neither			
Payment				
Payment (£)	£21			
Transaction ID	CMYXRZ9CD5QF			
Declaration				
The information contained in this form is correct to the best of my knowledge and belief		Yes		
I understand that it is an offence: (i) to knowingly or recklessly make a false statement in connection with this temporary event notice and that a person is liable on conviction for such an offence to a fine up to level 5 on the standard scale;		Yes		
(ii) to permit an unauthorised licensable activity to be carried on at any place and that a person is liable on conviction for any such offence to a fine not exceeding £20,000, or to imprisonment for a term not exceeding six months, or to both.		Yes		
Your name (Premises user as detailed on page 1)		Mr Maulik Valand		
Date		29/03/2023		

RE: Temporary Event Notice Submitted / Paid (LBH1680095869462)

Adam Stitson < AStitson@Hillingdon.Gov.UK >

Thu 30/03/2023 10:04

To: licensing < licensing@hillingdon.gov.uk >; licensing-xh@met.pnn.police.uk < licensing-xh@met.pnn.police.uk >; Joanne Howells < jhowells@hillingdon.gov.uk >

The Anti Social Behaviour and Environment Team wish to object to this Temporary Event Notice for the following reasons (Prevention Of Public Nuisance):

- 1. This premises has a long history of perpetrating noise nuisance that adversely affects residents living nearby, often continuing until the early hours of the morning.
- 2. Officers from the ASB Team have often witnessed loud amplified music from this venue at a level that constitutes a statutory noise nuisance.
- 3. The music has been sufficiently loud to be clearly audible in nearby residential properties, at a level that would make day to day activities such as sleeping or reading impossible.
- 4. It has been made absolutely clear to the management of the premises that the noise is worse for neighbours the later the hour, as the sound becomes increasingly penetrating and intrusive.
- 5. The current status of the premises is that no regulated entertainment is permitted after 23.00 and if this event were to go ahead, it would contravene that and be a certain nuisance to neighbours, who have already had to endure many months of problems from this establishment.

Thank you. Adam Stitson

From: licensing < licensing@hillingdon.gov.uk>

Sent: 30 March 2023 07:47

To: licensing-xh@met.pnn.police.uk; Adam Stitson < AStitson@Hillingdon.Gov.UK>; Joanne Howells

<jhowells@hillingdon.gov.uk>

Subject: Fw: Temporary Event Notice Submitted / Paid (LBH1680095869462)

Hello

Please see attached TEN.

Thanks Kerry

Licensing Service

London Borough of Hillingdon

3S/08 Civic Centre

High Street

Uxbridge UB8 1UW

tel: internal: 7433

tel: external: 01895 277433

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APPENDIX 3 HILLINGDON

PREMISES LICENCE

	Ref:	LBH/MAU/009244		
Premises Licence Nui	nber:	LBHIL 009244		
This Premises Licence has been issued by Daniel Ferrer on behalf of the Licensing Authority, London Borough of Hillingdon, Civic Centre, High Street, Uxbridge, UB8 1UW				
Signature:	Da	ite: 9 th December 2022		
Part 1 – Premises Details				
Postal Address of Premises or, if none, Ordnance Survey map reference or description -				
Kho Kho 101-103 High Street				
Post Town - Ruislip	Posto	code - HA4 8JN		
Telephone number – 01895 636706				
Where the licence is time limited, the dates -				
N/A				
Licensable activities authorised by the licence -				
A) Sale by retail of alcohol (on the premises)				
B) Provision of late night refreshment (indoors only)				

The times the licence authorises the carrying out of licensable activities –

The sale of alcohol

Sunday to Thursday between 10.00 hours and 00.00 hours Friday and Saturday between 10.00 hours and 01.30 hours the following day

Late night refreshment

Sunday to Thursday between 23.00 hours and 00.30 hours Friday and Saturday between 23.00 hours and 02.00 hours the following day

Non-standard timings for sale of alcohol and late-night refreshment

25th January Burns Night 10:00hrs -02:00hrs the following day
14th February 10:00hrs -02:00hrs the following day
1st March St Davids Day 10:00hrs -02:00hrs the following day
17th March St Patricks Day 10:00hrs -02:00hrs the following day
23rd April St Georges Day 10:00hrs -02:00hrs the following day
Diwali 10:00hrs -02:00hrs the following day
31st October Halloween 10:00hrs -02:00hrs the following day
5th November Guy Fawkes Night 10:00hrs-02:00hrs the following day
30th November St Andrews Day 10:00hrs -02:00hrs the following day
24th December Christmas Eve 10:00hrs -03:00hrs the following day
26th December Boxing Day 10:00hrs -02:00hrs the following day
31st December New Year's Eve 10:00hrs -03:00hrs the following day
Sundays preceding Bank Holiday Monday 10:00hrs -02:00hrs the following day
Premises open to the Public for an additional 30 minutes after the terminal hour for licensable activity.

The opening hours of the premises:

Sunday to Thursday between 10.00 hours and 00.30 hours Friday and Saturday between 10.00 hours and 02.00 hours the following day

Non-standard timings

25th January Burns Night 10:00hrs -02:00hrs the following day
14th February 10:00hrs -02:00hrs the following day
1st March St Davids Day 10:00hrs -02:00hrs the following day
17th March St Patricks Day 10:00hrs -02:00hrs the following day
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26th December Boxing Day 10:00hrs -02:00hrs the following day
31st December New Year's Eve 10:00hrs -03:00hrs the following day
Sundays preceding Bank Holiday Monday 10:00hrs -02:00hrs the following day

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

ON SUPPLIES ONLY

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of Premises Licence -

Raaj Hospitality Ltd The Long Lodge 265-269 Kingston Road London SW19 3NW

Registered number of holder, for example company number, charity number (where applicable) -

12349043

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol –

Maulik Mahendrabhai Valand 13 Henderson Road London E7 8EG

Personal Licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol –

22/05143/LAPER - London Borough of Newham

Annex 1 – Mandatory Conditions

Mandatory Conditions - Alcohol

- 1. No sale/supply of alcohol shall be made when there is no Designated Premises Supervisor in respect of the premises licence
- 2. No sale/supply of alcohol shall be made when the Designated Premises Supervisor does not hold a Personal Licence or when his/her Personal Licence is suspended.
- 3. Every sale/supply of alcohol under the premises licence shall be made, or authorised, by a person who holds a Personal Licence
- 4. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 7. The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available."

Mandatory Condition - Permitted Price

- 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2. For the purposes of the condition set out in paragraph 1—
 - (a)"duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(6);
 - (b) "permitted price" is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence-
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994(7).
- 3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that subparagraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory Condition - Door Supervisors

All Door Supervisors employed at the premises shall be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001 or be entitled to carry out that activity by virtue of Section 4 of that Act.

Annex 2- Conditions consistent with the operating Schedule

Prevention of crime and disorder

- All staff involved in the sale or supply of alcohol shall receive training on current "Best Practice" and their responsibilities under the Licensing Act 2003. Records of the training will be kept in a retrievable format and made available for inspection without undue delay to the Police and authorised officers of the London Borough of Hillingdon.
- 2. When SIA door staff are deployed their full name, SIA badge number and the name of the company they are employed by will be recorded in a specific log together with the date and hours they are working. This will be produced by the premises licence holder or their agent, without undue delay, following any reasonable request made by the Police or authorised officers from the London Borough of Hillingdon
- 3. All Door Supervisors employed at the entrance/exit of the premises will wear high visibility clothing.
- 4. With the exception or pre-booked functions, the premises will be set out with a sufficient seating for 80 persons.
- 5. An incident and refusals log will be kept at the premises and fully maintained to record adequate information detailing any significant incidents and persons refused alcohol. This will include time and date, brief details of the incident, people involved and action taken. This will be signed by the person making the entry and the logs will regularly be checked by the Designated Premises Supervisor.
- 6. A digital recording CCTV system will be installed and fully maintained to comply with the following:
- a) All cameras will be capable of recording images of a quality sufficiently high to identify individuals.
- b) At least one camera will be installed that is capable of taking a higher quality "head and shoulder" image of every person entering the premises.
- c) Images will be retained for a minimum of 28 days before being overwritten.
- d) The images will be stored in a format that is easily retrievable. Copies will be provided without undue delay, and in accordance with the data protection act, following any reasonable request from the Police or authorised officers of the London Borough of Hillingdon.
- e) At all times when the premises are open for licensable activity, at least one person will be able to operate the CCTV system and allow images to be viewed by the Police, or authorised officers of the London Borough of Hillingdon, in the lawful pursuit of their duty.
- f) If for any reason the CCTV system malfunctions this information will communicated without any undue delay in a format agreed by the Police or authorised officers of the London Borough of Hillingdon.

Public safety

7. No drinks shall be taken off the premises. With the exception of drinks in sealed containers sold for consumption off the premises.

Prevention of public nuisance

8. All windows and doors will be kept closed (except for entry and exit) at all times when regulated entertainment takes place.

- 9. Prominent, clear and legible notices shall be displayed at the entrance/exit requesting patrons to respect the needs of local residents by leaving the premises and the local area without causing any undue disturbance.
- 10. Smokers will be monitored and controlled by staff to ensure that the licensing objectives are fully promoted

Protection of children from harm

- 11. As per the Mandatory Conditions The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014. The age verification policy adopted by the premises will be in line with the current "best practice" recommended by the Police and Licensing Authority.
- 12. After 22:00hrs all persons under 16 years of age will be accompanied by an adult of 18 years of age or over.

Annex 3 – Conditions attached after a hearing by the licensing authority

Additional conditions imposed following a Review hearing on 20 January 2022 that took effect on 25 November 2022 when Appeal dismissed.

- 1. Last entry to the premises shall be 2230 hours daily.
- 2. Regulated Entertainment up until 2300 hours must adhere to the relevant conditions of the licence.
- 3. Regulated Entertainment should cease at 2300 hours.
- 4. Regular Noise boundary checks conducted by a manager.
- 5. All boundary checks must be recorded in an incident logbook.
- 6. Windows and doors must be closed during regulated entertainment.
- 7. All staff must receive health and safety training by an accredited course provider.
- 8. A noise limiter shall be in use to ensure that noise emanating from the speakers does not cause a nuisance to nearby residents.
- 9. A working contact number and email address to be provided to residents at all times.

Annex 4 - Plans

Licensing Service registered plan number 2098/20

APPENDIX 4

RE: Temporary Event Notice Submitted / Paid (LBH1680095869462)

on behalf of

Licensing-XH@met.police.uk < Licensing-XH@met.police.uk >

Thu 30/03/2023 13:15

To: licensing < licensing@hillingdon.gov.uk >

Good Afternoon,

There have not been any recent crime reports at this venue and so we have no evidence under crime and disorder to object to this TEN.

The application is to increase the hours for regulated entertainment (and LNR) and we note that the ASBET team are objecting because of the previous noise nuisance and likelihood of further nuisance if they were to have entertainment until the requested late hour.

We fully support the representation made by the ASBET and do not think an event is how the venue should "test" their improvements to "restrict sound leakage". This needs to be rectified and established prior to any intention to operate into the early hours of the morning.

Kind regards, Penny



Penny Brown PC 3267WA

West Area Police Licensing Officer, Hillingdon (XH)
Metropolitan Police Service, West Area.

Public Police Station The Ooks, Buildin Middlesey, HA4.7 F.

Ruislip Police Station, The Oaks, Ruislip, Middlesex, HA4 7LE.

w: www.met.police.uk

e:

e: Licensing-XH@met.pnn.police.uk

From: Adam Stitson < AStitson@Hillingdon.Gov.UK >

Sent: 30 March 2023 11:05

To: licensing < licensing@hillingdon.gov.uk >; Licensing - XH < Licensing-XH@met.police.uk >; Joanne Howells

<jhowells@hillingdon.gov.uk>

Subject: RE: Temporary Event Notice Submitted / Paid (LBH1680095869462)

The Anti Social Behaviour and Environment Team wish to object to this Temporary Event Notice for the following reasons (Prevention Of Public Nuisance):

- 1. This premises has a long history of perpetrating noise nuisance that adversely affects residents living nearby, often continuing until the early hours of the morning.
- 2. Officers from the ASB Team have often witnessed loud amplified music from this venue at a level that constitutes a statutory noise nuisance.
- 3. The music has been sufficiently loud to be clearly audible in nearby residential properties, at a level that would make day to day activities such as sleeping or reading impossible.
- 4. It has been made absolutely clear to the management of the premises that the noise is worse for neighbours the later the hour, as the sound becomes increasingly penetrating and intrusive.
- 5. The current status of the premises is that no regulated entertainment is permitted after 23.00 and if this event were to go ahead, it would contravene that and be a certain nuisance to neighbours, who have already had to endure many months of problems from this establishment.

Thank you.

Adam Stitson

From: licensing < licensing@hillingdon.gov.uk>

Sent: 30 March 2023 07:47

To: licensing-xh@met.pnn.police.uk; Adam Stitson AStitson@Hillingdon.Gov.UK; Joanne Howells

<jhowells@hillingdon.gov.uk>

Subject: Fw: Temporary Event Notice Submitted / Paid (LBH1680095869462)

Hello

Please see attached TEN.

Thanks Kerry

Licensing Service

London Borough of Hillingdon

3S/08 Civic Centre

High Street

Uxbridge UB8 1UW

tel: internal: 7433

tel: external: 01895 277433



From: donotreply_onlineforms@hillingdon.gov.uk <donotreply_onlineforms@hillingdon.gov.uk>

Sent: Wednesday, March 29, 2023 1:55 PM **To:** licensing < <u>licensing@hillingdon.gov.uk</u>>

Subject: Temporary Event Notice Submitted / Paid (LBH1680095869462)

Temporary Event Notice

Incidents Of Noise Nuisance Kho Kho October 2022 To March 2023

30 3 23 - As requested Craig and I attended Kho Kho this evening at 21:30-21:47 the restaurant was not busy around 15 customers, there was no security and no issues to report outside, We went around the rear of the restaurant and could hear the extractor fan but not sure if this would cause a nuisance for the residents living on South Drive.

Craig and I went around to South Drive and could hear the sound of the extractor fan outside 19-21, the fan did sound quite loud and then we heard some whining noise standing in front of these properties would give you a fair assessment if this would be a nuisance within someone property.

19/02/2022- ASB Officers attended the venue and spoke with the manager at 23:10hrs regarding loud amplified music which constituted a statutory noise nuisance- Verbal warning given

21//05/2022- ASB Officers attended the venue and spoke with the manager at **01.05hrs** regarding loud amplified music which constituted a statutory noise nuisance- **Verbal warning given**

13/05/2022 - ASB Officers attended the venue and spoke with the manager at **23:50hrs** regarding loud amplified music which constituted a statutory noise nuisance- **Verbal warning given**

14/05/2022- ASB Officers attended the venue and spoke with the manager at **23:50hrs** regarding loud amplified music which constituted a statutory noise nuisance- **Verbal warning given**

30/10/2022- Called received from contact centre regarding a complaint made by a resident regarding loud amplified noise coming from the venue- tried to call complainant but no answer was received.